

ISO 9001:2015

QMS Auditor Training

Quality Management System Auditor Certification Program

- World Class Instructors
- Real-World Case Studies
- Competency Exams
- Internationally Recognized Certificate



3-4

Days

3

Exams

100%

Practical

WHY ISO 9001 MATTERS

The Global Standard for Quality Excellence

1M+

Organizations
certified worldwide

170+

Countries with
ISO 9001 adoption

\$+

Revenue growth linked
to QMS implementation

30%

Reduction in non-conformance
with proper auditing

About ISO 9001:2015

ISO 9001 is the world's most widely recognized quality management system standard, setting out the criteria for a quality management system. It is based on seven core quality management principles including customer focus, leadership, engagement of people, process approach, improvement, evidence-based decision making, and relationship management.

Organizations that achieve ISO 9001 certification demonstrate their ability to consistently provide products and services that meet customer and regulatory requirements—building trust, reducing waste, and driving continuous improvement across all operations.

COURSE OVERVIEW

What You Will Accomplish in 4 Days

Day 1

QMS Foundations

- Quality Management Systems fundamentals, principles, terminology and more
- ISO 9001:2015 structure & scope
- Clause-by-clause walkthrough (1-6) w/ in depth discussions
- Exercises/Case Studies

Day 2

Advanced Requirements

- Clause-by-clause walkthrough (7-10) w/ in depth discussions
- Exercises/Case Studies
- Competency Exam #1

Day 3

Auditing Principles

- ISO 19011 audit guidelines
- Audit Skills
- Audit planning & preparation
- Evidence collection techniques
- Nonconformance reporting
- Exercises/Case Studies
- Competency Exam #2

Day 4

Lead Auditor Skills

- Establishing & leading audit teams
- Opening & closing meetings
- Managing audit programs
- Final audit report writing
- Exercises/Case Studies
- Competency Exam #3

SCENARIO-BASED LEARNING

Real-World Case Studies & Simulations



Manufacturing

Manufacturing Line Nonconformance

Participants audit a process within a large manufacturing line where recurring customer complaints reveal gaps in process control and documented procedures.

Supply Chain

Supplier Qualification

Trace a supplier qualification breakdown at for a materials distributor that resulted in non-conforming product reaching end customers.

Change Management

Corrective Action Audit

Lead an audit team investigating non-conforming product due to change management gaps.

✓ Role-play exercises | ✓ Audit trail walkthroughs | ✓ Team debrief sessions | ✓ Corrective action drafting

LEARNING OUTCOMES

What You'll Be Able to Do

01

Interpret the Standard

Evaluate ISO 9001:2015 requirements clause by clause and assess organizational conformance with confidence.

02

Plan & Conduct Audits

Prepare audit programs, develop checklists, gather objective evidence, and manage audit trails from start to finish.

03

Lead Audit Teams (for Lead Auditors only)

Establish, brief, and coordinate audit teams; facilitate opening and closing meetings with auditee management.

04

Report Nonconformities

Draft clear, credible nonconformity reports which guide organizations corrective action planning.

05

Learn Key Audit Skills

Use proven skills and techniques to develop capability to conduct audits per international requirements with integrity and professionalism.

06

Achieve Certification

Satisfy global training requirements to as an Internal Auditor or Lead Auditor; gain practical experience conducting audits.

Competency Exams — Ensuring deep understanding

QM

Quality Management Foundations

 End of Day 2

ISO 9000 & 9001 requirements, QMS principles, terminology, clause interpretation

Pass: 70%

AU

Management Systems Auditing

 End of Day 3

ISO 19011 guidelines, audit planning, evidence gathering, nonconformity reporting

Pass: 70%

TL

Leading Audit Teams

 End of Day 4

Team leadership, audit program management, opening/closing meetings, final reporting

Pass: 70%

All three competency exams are required as part of demonstrating technical understanding, competency and capability towards becoming recognized as a QMS Lead or Internal Auditor.

WHO SHOULD ATTEND

Our Course Is Designed For

Quality Managers

Responsible for maintaining and improving the organization's QMS and overseeing internal audit programs.

Lead Auditors

Professionals seeking to upgrade from internal auditor status to become a certified Lead Auditor.

Internal Auditors

Professionals who are seeking to become internal auditors within their organization.

Supplier/Second-Party Auditors

Professionals conducting supplier evaluations and assessments on behalf of their organization.

Manufacturing & Operations Managers

Leaders who must participate in or manage third-party certification audits of their facilities.

Quality Consultants

Practitioners supporting clients through ISO 9001 implementation and certification readiness.

Prerequisites: Basic understanding of ISO 9001 requirements and some prior knowledge of QMS auditing recommended (not required)

CERTIFICATION PATHWAY

Your Road to Certification



Credential Levels Achievable After This Course:

Provisional Auditor

Course + exams completed; < 3 audits experience

Auditor (AU)

Certification exam passed + minimum audit experience logged

Lead Auditor (LA)

All exams + extensive audit experience + demonstrated team leadership experience

Flexible Learning. Maximum Impact.



In-Person Classroom

4-day intensive course at our training facility. Hands-on workshops, team exercises, and face-to-face instructor guidance.



Virtual Instructor-Led

Live online training with real-time interaction via video conferencing, breakout rooms, whiteboards, and Q&A sessions.



On-Site / Private Group

Bring the course to your organization. Tailored to your industry with custom case studies from your sector.



 Course materials included (books, case studies, etc.)

 ISO 9001:2015 standard reference

 Continuous assessment throughout

 Formal Auditor certificate

 Ongoing free consultation for up to 1 year

COURSE PRICING

Transparent, All-Inclusive Training Investment

	Internal Auditor 3-Day Training Program	Lead Auditor 4-Day Training Program	On-Site / Private Group At Your Facility
Per Student	\$1,475 per student	\$1,475 per student	\$1,475 per student + instructor expenses*
Course Duration	3 Days	4 Days	3 or 4 Days
All Course Materials	✓ Included	✓ Included	✓ Included
All Competency Exams & Case Studies	✓ Included	✓ Included (3 Exams)	✓ Included
Certificate of Completion & Learning	✓ Included	✓ Included	✓ Included
1-Year Post-Course Support†	✓ Included	✓ Included	✓ Included
Instructor Travel & Expenses	—	—	Additional (actual cost)
Group Discount (15+ students)	✓ Available	✓ Available	✓ Available

* Group discounts available for enrollments of 15 or more students — contact us for a custom quote

Everything You Need — No Hidden Costs

✓ ALL-INCLUSIVE COURSE PACKAGE



All Course Materials

Comprehensive printed and digital workbooks, ISO standard reference guides, audit checklists, templates, and case study documentation — all provided at no extra charge.



All Competency Exams

Lead Auditor course includes all three competency exams (QM, AU, TL). Internal Auditor course includes the applicable competency assessment. Exam fees are fully covered.



Certificate of Completion & Learning

Upon passing all assessments, each student receives an official Certificate of Completion and a Certificate of Learning suitable for professional portfolio and training records.



1-Year Internal Auditor Support Program†

IALL Auditor graduates receive 12 months of post-course support, including: general Q&A on ISO 9001 interpretation, technical review of audit reports, recommendations for improvement and guidance on NC documentation.

🏠 DEPOSIT & CANCELLATION POLICY

Registration Deposit

25% of total enrollment cost is required to secure your seat(s) at the time of registration.

Example: 10 students × \$1,475 = \$14,750 total → Deposit: \$3,688

30+ Days Notice

Full Refund

Written cancellation received 30 or more calendar days prior to the first day of the scheduled course date entitles the registrant to a 100% refund of the deposit paid. No questions asked.

Less Than 30 Days Notice

Partial Refund

Written cancellation received fewer than 30 calendar days before the course start date will result in a 50% refund of the deposit paid. The remaining 50% of the deposit is non-refundable.

No Notice / No-Show

No Refund

Failure to attend without prior written cancellation, or cancellation on the day of the course, results in forfeiture of the full deposit. Course credits may be available — contact us to discuss transfer options.

† 1-Year Support applies to IAuditor course [graduates](#) only. All written cancellations must be submitted via email and confirmed by our training team to be valid.

WHY CHOOSE US

Professional Excellence You Can Trust

[Insert
Instructor
Photo]

Lead Instructor

JOSEPH BRAZIL
Certified QMS Lead Auditor
20+ Years Industry Experience



Certified Provider

Our curriculum meets the rigorous standards outlined for QMS auditor training.



Industry Expert Instructors

Our instructors are practicing lead auditors with cross-sector experience in manufacturing and services.



Comprehensive Course Materials

All structured content, templates, checklists, and real audit documentation examples included.



Globally Accepted Training and Certification

Our training and certificate meets all requirements of ISO 9001, ISO 19011 and is accepted by certification bodies, employers, and professional bodies worldwide.

READY TO LEAD?

Register for ISO 9001 Auditor Training Today

 Email

info@qualitycoach.us

 Phone

+1 (480) 422-3250

 Website

www.qualitycoach.us

ENROLL NOW — SEATS ARE LIMITED